



Llangan Community Survey 2018

Summary of Report to Llangan Community Council, November 2018

Purpose of the Survey

Local community councils are operating in an increasingly difficult environment due to budget cuts at the County Council level and pressure to take on more responsibility. It is also important for councils to have evidence on local needs and requirements so that decisions can be made in an informed and effective way. Therefore in 2018 Llangan Community Council decided it should seek the views of local residents to better understand which services and facilities people valued and used the most, which services and facilities the community felt needed most improvement and if there were additional services or facilities they would value.

SURVEY FINDINGS

Results for Section One: HOW OFTEN DO YOU VISIT/USE THE LISTED SERVICE/FACILITY?

Results show that Play Areas, Parks & Green Spaces and the local pub are used by a majority of households responding to the survey (50-80%). The halls are used by between 30 and 45% of households. The schools and allotments are used by a smaller number of households but tend to be used very frequently. The Green Links Bus and Young at Heart group are not used by around 90% of residents or more.

In contrast, the halls are only used frequently by a small number of households. It appears that while they are used by many residents, they are mainly used on an infrequent basis. The Young at Heart Group is only used frequently by a small number of people, similarly the Green Links Bus.

HAVE WE FORGOTTEN A SERVICE?

With this question, we encouraged respondents to tell us about services that were not listed in the first question, but that they use in the area.

The items mentioned Included:

- Bus service/transport links, Footpaths/pavements (Safe walkways), Footpaths/Bridleways/Public Rights of Way, Road maintenance, Village shop, Brownies, Penllyn park, Penllyn Hall, Post Box, Cowbridge Schools

Results for Section 2: HOW IMPORTANT IS IT TO IMPROVE EXISTING SERVICES?

Over 70% of respondents have rated the Play areas and Parks as important facilities to improve. The Green Links Bus service is rated as important to improve by over 50% of respondents and roughly 50% of respondents have rated the schools as important to improve. Of the community buildings,

Llangan Community Council. Public.

around 40% of residents consider Treoes hall and Llangan hall are important to improve, but the proportion of residents wanting improvement to other buildings is 30% or lower.

How should we IMPROVE existing services?

There were comments suggesting improvements to the play areas, improvements to footpaths and pavements, other comments expressing the need for a bus service and several suggestions to provide a play area specifically for Llangan.

Results for Section 3. WHAT NEW SERVICES/FACILITIES WOULD YOU LIKE TO SEE?

The results show a desire by respondents to be able to enjoy the outdoor spaces in different ways, such as for walking and for playing sports and for improved children's play areas. A wider range of activities was mentioned, especially for young people and for the elderly. The need for public transport and safer paths was also repeated.

Results for Section 4: WHAT ARE YOUR VIEWS ABOUT LOCAL TRANSPORT LINKS/ TRAFFIC MANAGEMENT/ PARKING ETC?

Issues that the council has already been made aware of in the past were clearly highlighted in these comments: Speeding, Parking and volume of traffic.

IS THERE ANYTHING ELSE YOU WOULD LIKE TO SAY?

In summary, there were fewer comments in this section and many of them repeated points which had been made elsewhere. However, there were a few new items where residents expressed their appreciation in being able to provide their views and confirm that the rural nature of the villages is something they value.

CONCLUSIONS, RECOMMENDATIONS

Framework for Prioritisation:

Llangan Community Council only has limited resources and must allocate these resources carefully. One approach to assisting with the prioritisation of support and funds is to consider focusing on those services which are currently used frequently by residents, or which have the potential to be used frequently, and are also of high importance.

This analysis indicates that the council should prioritise projects which improve Parks, Play Areas and Schools. The conclusion is supported by the comments from respondents and there are several ideas on how the parks and play areas can be improved.

There is also an opportunity to increase the use of the Bus service, Treoes Hall and Llangan Hall. Analysis of the comments indicates that there is a need for a bus service as one does not exist at the moment. Comments regarding the halls indicate that residents would like to see improvements and a wider range of activities offered.

The council should look at the list of new services that residents would like to see provided.

The issues of traffic, parking etc. are also worthy of the council's attention.

BACKGROUND AND ADDITIONAL INFORMATION

Survey Design.

The council designed a short survey of 2 questions regarding usage and perceived importance of xx local services and facilities, with 6 open-ended questions to understand responses and provide residents opportunity to raise issues and provide comments. An online version was open between 5th April and 5th May 2018 and a hard copy of the survey was hand-delivered to residents' houses. The importance and use answers were analysed by service to understand usage and attitudes to each service. The answers to the open-ended questions were clustered to understand the key topics.

Response

We received 97 completed surveys, 82 of which were completed online and 15 were returned in hard copy and covering households from all the main villages. We calculated that the responses represent **266** people and we estimate this represents approximately one third of all residents. The range of responses by household size and by age of resident seems to be in line with the actual distribution of the population. Therefore we conclude that the survey responses will give a good representation of residents' views at the base level. However, we need to be more careful segmenting the data at the village level.